



# Start Up Manager

Department	Research and Knowledge Exchange Services Directorate (www.strath.ac.uk/rkes/)		
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Staff Category	Administrative and Professional	Reference No	51294
Reports To	Head of Enterprise	Grade:	8
Salary Range:	£39324 - £48327	Contract Type:	Open Contract
FTE:	I (35 hours/week)	Closing Date	Thursday, 27 October 2016

# **Job Advert**

The Start Up Manager is responsible for developing, supporting and reporting on a growing pipeline of student (undergraduate, MSc and PhD) and alumni entrepreneurs emerging from the University of Strathclyde.

The ideal candidate will possess in-depth knowledge about the company formation process and specific areas such as business planning, team building, raising finance and the fundamentals of intellectual property.

Excellent communication skills with groups and on a one-to-one basis are critical. Knowledge of the enterprise network in Scotland will be beneficial as will experience of working in a higher or further education institution. The successful candidate will have an analytical mind as well as an ability to inspire others to give entrepreneurship a try.

# **Job Description**

#### **Brief Outline of Job:**

The Start Up Manager will manage a portfolio of start-up businesses emerging from the Strathclyde student and alumni communities. Drawing on his/her own skills, knowledge and experience he/she will provide high quality tailored business advice and network access to these emerging entrepreneurs.

The post holder will facilitate relationships between clients and internal and external enterprise networks. In particular, he/she will engage effectively with a pool of committed alumni mentors, drive opportunities towards internal support tools and help start-up teams to secure development funding from external sources.

He/she will be required to contribute to activities which will ensure a vibrant pipeline of entrepreneurs (workshops, presentations) and activities which demonstrate impact of the support provided.

He/she will be responsible for developing and/or contributing to the delivery of a portfolio of programmes which support enterprise development.

The post holder will report to the Head of Enterprise and the post will involve some evening/weekend hours and travel within Scotland.

## Main Activities/Responsibilities:

- I. Identify and review start up opportunities emerging from the student and alumni communities, providing bespoke, high quality business start-up advice to winning ideas
- Responsible for driving opportunities forward utilising a portfolio of internal support tools including; networks (Strathclyde I 00); funding (Strathclyders into Business Fund, Strathclyde Entrepreneurs Fund); office space (Hotdesking/Rising Stars)

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- Where appropriate, help start-up teams to access funding (securing development funding from external sources e.g. SMART/ EDGE/RSE/competitions and/or developing investor-ready propositions which could be considered for University investment)
- Delivery of various workshops designed to engage new entrepreneurs or support early stage entrepreneurs (presentation development/pitch training/networking/business planning) as required
- Identify and build effective relationships with internal and external contacts in the enterprise space to encourage their involvement with Strathclyde Entrepreneurial Network including Enterprise Partners
- 6. Provide strategic/expert input into the development/delivery of enterprise programmes
- 7. Contribute to activities which will ensure a vibrant pipeline of entrepreneurs (workshops, presentations) and activities which demonstrate impact of the support provided (case studies, supporting applications to high profile competitions)
- Effectively manage and record the progress and participation of supported entrepreneurs, providing key performance information as part of team reporting or to senior internal stakeholders by request
- 9. Participate in the Directorate, attending Enterprise Team, RKES, SEN and other meetings
- 10. Develop and maintain good working relationships with colleagues across Faculties and Professional Services
- 11. Other activities/projects as assigned by Head of Enterprise

# **Person Specification**

# **Educational and/or Professional Qualifications**

(E=Essential, i.e. a candidate must meet all essential criteria to be considered for selection, D=Desirable)

E.I Relevant degree

### **Experience**

- E.2 Experience of working with start-ups and young businesses as a practitioner, advisor, mentor or consultant; helping them to start up and grow a business
- E.3 Significant experience of managing a high volume of pre-formation and early stage businesses and a track record of successful case histories
- E.4 Proven experience of writing business plans and successful funding applications
- E.5 Experience of engaging with the investor community and preparing individuals to pitch for funding
- E.6 Experience in the successful development and delivery of enterprise related programmes and workshops (e.g. pitching, business planning etc)
- D.I Experience of starting/running own business
- D.2 Previous experience of working in HE sector in a relevant area

## **Job Related Skills and Achievements**

- E.7 Good communicator, adept in building relationships with key stakeholders and managing expectations
- E.8 Understanding of matters surrounding intellectual property and business-related legal and financial issues
- E.9 Working knowledge of Scotland's enterprise network its components and interaction
- E.10 Experience of working in a small team and an understanding of how one's own actions/activities affect colleagues

#### **Personal Attributes**

- E.II Proven written and verbal skills
- E.12 Confident self-starter able to work on own initiative, taking ownership of tasks
- E.13 Well organised, with the ability to plan own workload and deliver on conflicting priorities
- E.14 Enthusiasm for entrepreneurship

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# **Application Procedure**

Applicants are required to complete an application form including the name of three referees who will be contacted before interview without further permission, unless you indicate that you would prefer otherwise. Applicants should also submit a Curriculum Vitae and a covering letter detailing the knowledge, skills and experience you think make you the right candidate for the job. Applicants should also complete the Equal Opportunities Monitoring Form.

# Other Information

Further information on the application process and working at Strathclyde can be found on our website (http://www.strath.ac.uk/hr/workforus).

Informal enquiries about the post can be directed to Fiona Ireland, Head of Enterprise, fiona.ireland@strath.ac.uk

### Pre-employment health screening

An offer of appointment will be subject to a medical assessment by Occupational Health. An individual who accepts an offer of employment must complete a confidential medical questionnaire and forward it to the Occupational Health Nurse within 5 days of receipt. If further information is required the individual may be contacted by the OHN or a Medical Advisor and a personal appointment with the individual may be arranged. An unconditional contract of employment will not be issued until Human Resources receives confirmation that applicant is fit to undertake the duties of the post.

#### Prohation

Where applicable, the successful applicant will be required to serve a 9 month probationary period.

#### **Pension**

The successful applicant will be eligible to join the Universities' Superannuation Scheme. Further information regarding this scheme is available from <a href="Payroll and Pensions">Payroll and Pensions</a>.

#### Relocation

Where applicable, the University offers a relocation package to support new employees who meet the eligibility criteria. The relocation package is offered as a contribution towards costs incurred, and is designed to be flexible, allowing staff to use the financial support available in the way that will be most helpful to them. Further details are outlined in the Relocation Policy.

#### Interviews

Stage I interviews for this post will be held on 10<sup>th</sup> November 2016.

Formal interviews for this post will be held on 17th November 2016.

#### **Equality and Diversity**

We value diversity and welcome applications from all sections of the community.

The University currently holds a Bronze Athena SWAN award, recognising our commitment to advancing women's careers in science, technology, engineering, maths and medicine (STEMM) employment in academia.



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# **Conditions of Employment**

Administrative and Professional Services Staff Grades 6 and above



#### 1. GENERAL CONDITIONS

Members of staff are subject to the Charter and Statutes and the Ordinances and Regulations of the University, published in the Calendar, and to any amendments or additions thereto approved by the University Court and, in the case of the Charter and Statutes, the Privy Council. Staff are also expected to familiarise themselves with, and adhere to, general University policies and procedures, as published on University web pages.

The University Court recognises Strathclyde University and College Union (SUCU) as the sole body with which it will negotiate and consult on all collective issues concerned with the terms and conditions of employment of Administrative and Professional Services staff in Grades 6 and above. Such terms and conditions may be varied by the University Court after negotiation and consultation with SUCU.

Each member of staff is responsible for the proper performance of allocated duties to the person or persons specified in the member of staff's letter of appointment and any accompanying papers.

The University is committed to ensuring that its business is conducted in an open and transparent manner and will take all appropriate steps to address risks of bribery or corruption. Members of staff are required at all times to act honestly and with integrity and to safeguard the resources for which they are responsible. The University has in place a robust Public Interest Disclosure (Whistleblowing) Policy to enable concerns to be brought to its attention. This is available at <a href="https://www.strath.ac.uk/publicinterestdisclosure">www.strath.ac.uk/publicinterestdisclosure</a>. Other relevant policies, e.g. Fraud Prevention and Conflicts of Interests, can also be found on the University's website.

Any member of staff may at any time be exposed to commercially sensitive information, information related to potentially valuable intellectual property or information which may otherwise be of a confidential nature. This information, which could be found anywhere in the University, may be written or disclosed orally, can include information of a commercial or technical nature, and may be owned by the University or by third parties. The University requires all employees to keep any such information confidential in the first instance and not disclose, publish or otherwise disseminate it without prior consent of the University. Such confidentiality obligations are commonplace and in the commercial interests of the University. When in doubt advice should always be sought from Research and Knowledge Exchange Services prior to disclosure.

The University operates probationary periods for new staff, the duration of which will be specified in individual letters of appointment. The normal probation period for posts in this staff category is 9 months for those at grades 6 and 7, and 12 months for grades 8 and above. Further guidance on probationary procedures is published at <a href="https://www.strath.ac.uk/hr">www.strath.ac.uk/hr</a>.

Further information on the terms and conditions specified in this document and other staffing policies and procedures can also be found at www.strath.ac.uk/hr.

#### 2. SALARY

Appointments are made at an appropriate salary point on the University's grading structure, with initial placing determined according to qualifications and experience. Increments are paid to staff on I April each year, when the employee has a minimum of 6 full months of service, allowing progression to the next point on the salary scale until the top guaranteed point of the scale is reached.

Arrangements in relation to overtime, additional hours, non-standards and on-call working are published at <a href="www.strath.ac.uk/staff/policies/hr">www.strath.ac.uk/staff/policies/hr</a>

Salaries are paid directly to staff members nominated bank account, normally on the second last working day of the month.

#### 3. HOURS OF WORK

The normal working week is 35 hours. Unless otherwise indicated in an individual's letter of appointment, the normal hours are 9.00am to 5.00pm Monday to Friday with a one hour lunch break. Certain members of staff may be required to work some hours outwith this normal pattern and this should be agreed locally.

Overtime rates do not apply to staff grades 6 and above. Where a Head of Department/School/equivalent requests additional work, above the standard working week to meet the particular requirements of the Department, equivalent time off in lieu may be granted by prior agreement.

#### 4. HOLIDAYS

Annual leave entitlement is 31 days per year to be taken by agreement with the line manager. For staff members working on a part-time basis, holidays will be calculated on a pro-rata basis.

In addition to annual leave there is an entitlement to eleven public holidays per year which should be taken on days that the University is closed for this purpose. The University presently closes for four additional days over the Christmas and New Year period. These additional days count against the annual leave entitlement.

For staff members working on a part-time basis, public holiday entitlement will be calculated on a pro-rata basis.

Annual leave and public holiday entitlements should be taken in the leave year to which they relate. Up to five days leave can be carried forward into the new leave year subject to line management agreement. In exceptional circumstances, Heads of Department/School/equivalent may approve carry forward of accrued annual leave in excess of five days.

The University's expectation is that staff take all accrued holidays prior to their termination date. If staff have exceeded their entitlement the University will deduct an equivalent number of days pay from final salary payments.

#### 5. SICKNESS ABSENCE

During any period of absence through illness or injury provided the appropriate notification and certification procedures have been followed the University will pay a member of staff (having taken account of the aggregate of all periods of absence due to illness during the twelve months immediately preceding the first day of the current absence) as follows:

Period of Continuous Employment at start of absence from work	Full Pay	Half Pay
Less than I year	I month	I month
I year but less than 2 years	2 months	2 months
2 years but less than 3 years	4 months	4 months
3 years but less than 5 years	5 months	5 months
5 years or more	6 months	6 months

In order to manage the University's sick pay scheme the University requires to maintain sickness absence records on individual members of staff. When making payments after the expiry of statutory sick pay the University will deduct an amount equivalent to any benefit normally payable by the Department of Work and Pensions. For full details on the general University policy in this area please refer to the Sickness Absence Management Policy at <a href="https://www.strath.ac.uk/staff/policies/hr">www.strath.ac.uk/staff/policies/hr</a>.

#### 6. PENSIONS

New members of staff, aged under 75, will be admitted automatically to membership of the Universities Superannuation Scheme (USS) on taking up appointment. If you are already in receipt of a USS pension you will join USS in accordance with pension auto-enrolment regulations. USS requires a contribution from the member, currently 8 per cent of pensionable salary. A contribution, currently 18 per cent of pensionable salary, is paid by the University. From 1 April 2016 all members are part of the career revalued benefits scheme called the USS Retirement Income Builder. From 1 October 2016 a threshold, initially of £55,000 a year, will apply to the maximum salary that counts towards the USS Retirement Income Builder. From the same date a new defined contribution section of the scheme called USS Investment Builder will open and any contributions above the threshold will be invested in this section. The exception to automatic membership of the pension scheme applies if your post is located out with the UK in an EU member state. If this is the case membership of USS is not available to you.

New members of staff may opt out of USS within three months of taking up appointment and will then be treated as if they had never been a member of the scheme. After three months members of staff who wish to withdraw from USS during their employment will be required to give a minimum of 28 days' notice in writing to the University. Any member of staff who wishes to opt out should contact the Pensions Section, Finance, in the first instance (pensions@strath.ac.uk). Please note that if you are a member of Pensions Plus and withdraw from USS with less than two years of membership, or cease employment with the University and have less than two years of USS membership, the option of a refund of pension contributions will not be available to you. Instead, USS must provide you with a pension benefit that is payable from your retirement date.

The University reserves the right to alter or withdraw Pensions Plus as it sees fit or as required to comply with legislative changes. Withdrawal or amendment of Pensions Plus will not affect your membership of USS. If you do not wish to participate in Pensions Plus but wish to remain in the pension scheme please contact the Pensions Team who will provide you with a non-participation form.

Information regarding pension scheme membership can be found on the Pensions pages of the University's website. Full information regarding USS can be found on the USS website – www.uss.co.uk

#### 7. PLACE OF WORK AND RESIDENCE

Members of staff will be based on the John Anderson Campus, unless otherwise stated in the letter of appointment. The Department/School in which the post is initially placed will be specified in the letter of appointment although there will be an expectation to work at such other places as required in the course of employment.

If the need arises for members of staff to work outside the UK for a period (or periods) of more than one month then such arrangements will be subject to mutual agreement. Members of staff would then be provided with a statement in advance setting out the terms covering such periods of employment.

The University does not normally place specific restrictions upon the place of residence of members of staff. All staff are, however, expected to reside in a location which is compatible with the satisfactory fulfilment of all the duties associated with their appointment.

# 8. CONSULTANCY/FURTHER ACTIVITIES

To support the strategic objectives of the University and to facilitate individual professional development, the University encourages staff to engage in professional activities with outside bodies related to their field of work. In many cases, such activity will be approved on the basis that it represents University knowledge exchange activity and should therefore be treated as part of the individual's overall workload and managed through the University's systems. It is also recognised that there will be some cases where an activity is entirely separate from the University and should thus be notified/approved as a personal business activity. For further information please refer to the "University Procedure in relation to Work for Outside Bodies including Consultancies", which forms part of the employment contract and can be accessed at .www.strath.ac.uk/hr

#### 9. DISCIPLINARY AND GRIEVANCE PROCEDURES

Further information on the University's disciplinary and grievance procedure can also be found at <a href="https://www.strath.ac.uk/policies/hr">www.strath.ac.uk/policies/hr</a> or on request from Human Resources.

## 10. NOTICE AND TERMINATION

The employment of a member of staff is terminable by at least three months in writing, on either side; except during probationary period when the notice period is one month. If notice is being given by a member of staff earlier release may be granted if this can be arranged without detriment to the work of the department or area. If the appointment is for a fixed term it will expire at the end of the period without the necessity for notice. Fixed term contracts may be terminated by either party short of the expiry date by the serving of one months' notice in writing. The University is not obliged to continue a fixed term appointment beyond the employment period. For employees appointed above Grade 10, the notice period for both the employer and employee will be 6 months, except during the probationary period when a one month's notice period will apply. One month's notice will also apply for fixed term contracts terminated short of the expiry date.

Revised April 2016